FLAGSHIP REHABILITATION

SETTING THE STANDARD IN **REHABILITATION SERVICES**

[OUR MISSION] To deliver person centered care with innovative solutions and exceptional care models.

Established in 2001, we are family owned and therapist operated. We manage our company based on our professional experience and core values.

INNOVATIVE VISION

- Outcome-Driven Interventions
- Solution-oriented clinical partnerships
- Business Intelligence Analytics
- Wellness Technology
- Predictive MDS analytic software available
- Critical Pathways
- Proactive navigation through the care continuum
- Leading the field in reducing rehospitalization
- Resident Engagement Technology
- Customizable contract options that align with PDPM incentives
- Resident and Family Portal

STRONG CUSTOMER FOCUS

- Collaborative partnerships providing customized services
- Create and foster lasting relationships
- Maintain open and responsive communication
- Integration of innovative technology and progressive clinical approaches

KEY FEATURES

- PDPM Champions
- Revenue Enhancement Support
- Outcomes Driven Clinical Pathways
- Census Growth Strategies
- CMI Collaboration
- Comprehensive Screening
- Community Integration Programs
- Dynamic Compliance Services

COMPREHENSIVE COMPLIANCE SERVICES

- Comprehensive and Customized Audits for Therapy Documentation and Billing Accuracy
- Ongoing Remote Monitoring and Auditing of Targeted Risk Areas related to therapy delivery
- Proactive and Ongoing Updates and Training on the Latest Health Care Updates
- PEPPER Report Analysis and Assistance with Managing Compliance Risk Areas
- QAPI participation
- Education and Training for Partner Communities
- Monitoring and Enforcement of State and Federal Requirements
- Reimbursement expertise for Medicare and other payers
- Denials Management and Probe Audit Support

PATIENT DRIVEN PAYMENT MODEL: SMOOTH SAILING WITH FLAGSHIP

PDPM

- Active participation in Industry and Rehabilitation Advocacy specific to PDPM
- Flagship is proactively positioning our teams, programs, clinical approaches and delivery of services to excel under the payment model
- Re-imagined Outcomes-Centered approach to facilitate success under PDPM

WE ARE PDPM CHAMPIONS!

- Flagship utilizes **Clinical Pathways** aligned with PDPM Diagnostic Categories that promote optimal functional outcomes.
- Flagship incorporates **Compliance Services** aligned with PDPM Program Integrity to reduce risk and promote appropriate and clinically justified services.
- Flagship integrates **Therapy Programming** that promotes optimal quality measures, reduction of readmissions and state survey preparedness.
- Flagship provides **clinical staff training** focused on resident-centered interventions and an interdisciplinary approach to promote a holistic service delivery.
- Flagship provides our partner communities and teams **education, training and collaborative opportunities** on reimbursement changes.
- Flagship is offering **PDPM contract models** based on what best meets your community's needs within this new reimbursement system.
- Flagship offers other complementary services, such as **Restorative Management and Rehab Management Services**, to uniquely tailor our partnerships with the communities we serve.

MORE THAN **EXPECTED**

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BUSINESS INTELLIGENCE BI©

- Data sharing with referral sources and partner providers
- Clinical Data Management
- Compliance Key Indicators
- Operational Statistics and Tracking
- Integration with EMR

VALUE ADDED SERVICES (AT NO ADDITIONAL COST)

- Quarterly Executive Report
- Medicare Outpatient/Direct Bill Lease Option (space permitting)
- Referral source generation assistance
- Leading-edge industry updates that impact your community
- Denials Management
- Care Navigation to promote appropriate LOS
- Functional Outcomes Data Report provided to upstream and downstream providers
- CMI Planning Assistance

ANCILLARY SERVICES

- Restorative Program Management
- Respiratory Therapy Management Services
- Therapy Management Contracts Available
- In-house Therapy Oversight Consulting

MORE THAN **EXPECTED!**

Rewarding Partnership

Tailored Services

Customer Driven

Focused on Results

Thought Leaders

Industry Influencer

More than therapy

FlagshipRehab.com

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FLAGSHIP
REHABILITATION

MORE THAN EXPECTED

FEES

- **F**iberoptic **E**ndoscopic **E**valuation of **S**wallowing
- Improved specificity over Modified Barium Swallow (MBS)
  - Conducted on site in resident's own setting
  - Able to capture fatiguability
  - Typical food and drinks
  - Promotes environmental adjustments
- Supports data-driven outcomes
- No time constraints
- Reduces expenses
  - No transportation fees
  - 50% or more savings as compared to in hospital setting
- FEES is the preferred method for assessing swallowing function for most Managed Care providers

HOME HEALTH

Flagship Rehabilitation provides full service on and off campus home health therapy management and staffing services. We will also partner with your home health agency or your community-based home health providers that serve your campus. Residents will experience a personalized transition of care maintaining the same clinician through multiple Post-Acute Care settings.

OUTPATIENT

Flagship Rehabilitation provides outpatient focused programming to meet the needs of your patients that will benefit from outpatient therapy. To ensure the outpatient program will thrive, Flagship identifies providers, referral sources and marketing strategies for reaching on and off campus clientele. Collaborating with your Wellness and Activities Teams, Flagship establishes a dynamic plan providing education and successful implementation of the program.

Focused Outpatient Programming:

- Fall Prevention
- Memory Care
- Aquatic Therapy
- Lymphedema Management
- Certified Hand Therapy
- Driver Certification Course
- Cardio
- Low Vision
- Dysphagia
- Post- Surgical Joint Replacement
- Pain Management

RESTORATIVE

Flagship Rehabilitation offers Restorative Management Services to oversee your internal restorative nursing program, providing scheduling support and compliant licensed nurse documentation.

- Required to comply with facilitating a safe and effective transition of care.
- Promotes maintenance, improvement, or slowing of functional loss
- Clinically appropriate RNP programs can be provided simultaneously with therapy for skilled residents = $7.91 increased nursing per diem rate
- Can also be captured on CMI = +0.06 CMI
- Programs include:
  - ROM
  - Ambulation and Transfer
  - Bed Mobility
  - Self-Feeding, Splinting
  - Dressing/Grooming/ADL
  - Amputation/Prosthesis Care
  - Communication

SECTION C & K

Flagship Rehabilitation will complete Section C (Cognition) and Section K (Nutrition and Swallowing) of the MDS to promote optimal and accurate coding and reimbursement under. This will assist your community to capture relevant clinical indicators and provide compliant documentation under the Patient Driven Payment Model.

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